

FAQ's

What is the LRH Physician Practice Portal?

Physician Practice Patient Portal is a secure online tool that gives you access to portions of your medical record. Currently you can see: visit summaries, medication list, and appointments. In the future you will be able to: review lab reports, ask for refills, and ask your healthcare team a question.

Is there a fee to use the LRH Physician Practice Portal?

There is no fee - the LRH Physician Practice Portal is free.

How do I sign up for the LRH Physician Practice Portal?

You just need to complete the appropriate Portal Registration Form. Once received by the LRH Portal Helpdesk, you will receive via email your Portal log-in credentials. Please allow 10 business days.

I'm not very good with computers. Will LRH Physician Practice Portal be confusing?

LRH Physician Practice Portal is a very easy tool to use. In fact, if you have ever surfed the internet, then you will be able to use LRH Physician Practice Portal. If you have any questions, please call the Portal Helpdesk at (603) 259-7799 or email us at ecwportal@lrhcares.org.

What technology do I need to use LRH Physician Practice Portal?

You need access to a computer connected to the internet and an up-to-date browser such as Internet Explorer, Mozilla FireFox, or Google Chrome.

Privacy Security

How is my health information protected in LRH Physician Practice Portal?

The security of your health information is extremely important to us – and we want to reassure you that your personal information is safe from unauthorized access. Access to information is controlled through personal IDs and passwords. Each person controls his or her password, and the account cannot be accessed without that password. Further, LRH Physician Practice Portal uses the latest technology to automatically encrypt your session with the LRH Physician Practice Portal. Unlike conventional email, all LRH Physician Practice Portal messaging is done while you are securely logged onto our website, keeping your sessions with our practices confidential.

What is your Privacy Policy?

LRH Physician Practice Portal is owned and operated by Littleton Regional Healthcare and is fully compliant with federal and state laws pertaining to your privacy. Your name and email address will be treated with the same care and privacy given to your health records and will never be sold or leased. LRH PRIVACY POLICY

Troubleshooting/Password Resets

I forgot my password. What should I do?

Please call Customer Service Center at (603) 259-7799 or email us at ecwportal@lrhcares.org to request a new, secure password. You may also go to the sign-in page to reset your password online.

I tried to reset my password online and I didn't receive the email. What should I do?

Check your spam and trash folders of the email account you enrolled in the LRH Physician Practice Portal. If the password reset email is not there, please call us at (603) 259-7799 or email us at ecwportal@lrhcares.org and someone will assist you.

I tried to log in several times and I was not able to access my account. What should I do?

Proceed to the sign-in page and follow the steps to request your password to be reset. You will have to know identifying information, such as the email address you registered your account with.

I was logged out of the LRH Physician Practice Portal - what happened?

To protect the privacy and security of your information, you will be automatically logged out of LRH Physician Practice Portal if your keyboard or mouse remains idle for 30 minutes or more. We recommend that you log out of your LRH Physician Practice Portal session if you need to leave your computer for even a short period of time.