



“At North Country Primary Care, it’s about putting the patients first!”

— *Gary Cassady*

Gary Cassady (right) was looking for a primary care physician who would really listen to him. He found the perfect choice in Dr. Richard McKenzie (left), a board-certified Family Medicine physician with North Country Primary Care.

“Dr. McKenzie makes you feel like you’re the only person on his mind when you talk to him,” says Gary, a retired Human Resources professional. “He gives you all the time that’s needed to answer your questions, and he really listened to my medical history.”

Recently, Gary was having trouble with his blood pressure. “It was all over the place,” Gary recalls. “I called to make an appointment with Dr. McKenzie and when he wasn’t immediately available, the office staff made it a priority to get me in to see another provider.”

Gary was able to see Dr. Kylee Finn the very next day. Dr. Finn had recently joined North Country Primary Care as a Family Practice physician and is accepting new patients. “That’s what I call putting your patient’s needs first,” Gary says. “They knew my blood pressure was a concern to me and made the effort to make sure I saw a doctor as quickly as possible. They really care about their patients at North Country Primary Care. Both Dr. Finn and Dr. McKenzie are wonderful!”



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Where good health begins.

